

June 27, 2006

## To Whom It May Concern:

My name is Janice Franklin and I am the manager of El-Beulah Retirement Village. T&W Corporation recently completed the building of our community center. Our community center will be used as a ministry tool for our residents as well as the community at large. We've included high-tech features in a homey environment to truly be able to minister at a high level. T&W was very sensitive to those needs and saw our vision from the beginning. I was impressed by the timeliness of T&W, their detail to safety, as well as how they kept me involved in the process. They were also extremely sensitive to our community during the building process. We are an establishment for seniors 55 and over. They made sure to keep things clean and quiet throughout the project.

I worked directly with Bob Thompson, the project superintendent, throughout the building process. Bob bent over backwards to help us accomplish the goals for our building, making sure to meet the needs of our seniors at every turn. He also paid special attention to the detail of safety, accessibility and technology. Bob promptly had answers to my questions.

T&W provided us with Jennifer Simms and Kristy Estes to meet our design and decorating needs. They went above the call of duty in helping me make decorating decisions – from carpets to lamps, they were there for me. This gave me added confidence that our building would be all that I was hoping for.

Bryan Crostreet, project manager, Kurt Williams, project developer and Jon Byrum, architect, all played key roles as well. They were especially helpful in finding a design that met our needs and made best use of our space. They made sure our building would be able to be used as a maximum ministry tool. T&W made sure everything functioned from the design of the building itself to the uniqueness of the back patio.

Our center is approximately 5,000 square feet. It features an industrial kitchen, a large common space, a sitting area with a fireplace, two offices, a conference room, an outdoor grilling area and back patio that overlooks our lake. The building is beautiful as well as functional and we have T&W to thank.

It is with great confidence and appreciation that I write this letter of recommendation for T&W. I would count it an honor and a privilege to work with T&W again and I believe you will find the same to be true. I recommend T&W without reservation. Please feel free to contact me personally if you would like any further information or have any questions.

Sincerely,

Panice Franklin

Janice Franklin