



November 11, 2022

Kurt Williams
T&W Church Solutions
7333 W. Washington Street, Suite A
Indianapolis, IN 46231

Dear Kurt:

Wow! What an excellent experience we had working with you and your team from the pre-construction process through completion of our beautiful new sanctuary, gathering spaces, hallways, and entrances! These new spaces have served to express a warm welcome to the Covenant family and our community.

During the discovery phase, you were attentive to our needs and provided expertise and advocacy that enabled us to start strong and get the project off the ground. There were so many details you and your team took care of on our behalf throughout the process, which freed us up to carry out important ministry.

Our project manager, Jake, was very knowledgeable and provided excellent solutions and ideas throughout the construction phase, especially when we hit some unexpected obstacles or added to the scope of the original project. He was responsive when we reached out to him and patient with us throughout the process. He led with humility and worked well with our team.

Having a dedicated, on-site superintendent was so helpful. Ali was an excellent advocate on behalf of Covenant, relating well with contractors and ensuring the work was done correctly. He often carried out some of the actual work himself to keep things moving along. His understanding of the church and its culture aided communication with our staff and congregation. He exemplified the strong safety value that T&W maintains, working to ensure that everyone on the job site leaves in the same condition in which they enter. We value this as well!

We were also very impressed with the T&W partners. Barry and Madeleine at KJG Architecture often ran the extra mile to provide the guidance and expertise we needed after their original plans were complete. We also found the construction partners very professional and skilled.

You and your team were transparent throughout the process in all areas. We really appreciated transparency on costs with related details. There were never any questions about what we were paying for or how much we were paying for it.

Thank you again for a great experience!

With great appreciation

Andrew Patton
Director of Ministries
Covenant Church